

CWS-CARES Resources at a Glance

Learn more about CWS-CARES with the resources below.



Resources on the [CWDS Website](#)

***Account log in required for full access.**

Create an account here: [Account Signup](#).



Demonstrations*

View introductory videos and system demonstrations categorized by service area on the [Product Demonstrations](#) webpage.



Implementation Portal*

Find on-demand trainings with corresponding Quick Guides, how-to videos, and materials, along with OCM and BPR resources on the [Implementation Portal](#).

Production Simulation Hub*

Find resources, upcoming scheduling information, and recent system updates on the [Production Simulation Hub](#).

FCED & External Systems Hub*

View meeting materials, resources, and demonstrations dedicated to the FCED Interface and changes coming to External Systems on the [Portals and Hubs](#) webpage.



Follow our Progress

Follow along with recaps of recent communications containing Project information shared via email on the [CWDS Bulletins](#), regular [CWS-CARES Project and Engagement Summaries](#), and the [CWDS Meetings and Events Calendar](#).

Available on the [User Resources](#) Webpage:

FAQs and Glossary

The [CWS-CARES Glossary](#) includes definitions for common terminology. The [CWS-CARES FAQs](#) page offers answers to county questions, searchable and categorized by service area.

Fact Sheets, Guides & Flyers

Fact sheets on specific CWS-CARES topics, including Search, Case Planning, FCED, and Forms. More to be added as needed on the [Fact Sheets, Guides and Flyers](#) webpage.

Newsletters & Articles

The [CARES Explorer](#) includes articles on functionality, project updates and organization spotlights, published bimonthly through 2026. The [CWS-CARES Public Library](#) includes previously published articles in a searchable, digital format.

Practice & Development Environments are available by invitation. View the [Environment Matrix](#) for an overview of what's currently available for users.



Follow Our Progress with the CWS-CARES Weekly Digest!

Receive project updates, announcements, new resources and publications, and recaps of recent communications directly in your inbox every Monday. Subscribe now using the online [Weekly Digest Subscription Form](#).

